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### FACSIMILE TRANSMISSION COVER SHEET

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From: Sean McDermott Customer No: 29855

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.Please see the attached (listed below) Re:

Pages (including cover page): 4

# Received in the United States Patent and Trademark Office Mail Stop ISSUE FEE

- 1. Issue Fee Transmittal submitted herewith in duplicate; and
- 2. Comments on Statement of Reasons for Allowance Under 37 CFR § 1.104(e) (1 page).

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant Entitled

Mark A. George and Cynthia L. Sturgeon Service Desk Data Transfer Interface

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## COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE UNDER 37 C.F.R. § 1.104(E)

Assignee appreciates the Examiner's allowance of claims 1-4, 6-14, and 16-20 in this application. Assignee does not disagree with the Examiner's characterization of what the prior art discloses, and Assignee agrees that the prior art does not disclose or suggest the inventions claimed. However, Assignee wishes to point out that the Examiner has not necessarily correctly characterized the scope of all of the allowed claims. Therefore, the Examiner's statements should not be interpreted as indicative of the scope of the claims. Instead, each claim must be interpreted pursuant to its specific language.

Respectfully submitted,

Sean McDermott - Reg. No. 49,000

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